Exhibit 1

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February 6, 2014

File No. 33162.52

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CONFIDENTIAL SETTLEMENT COMMUNICATIONS FED. RULE OF EVIDENCE § 408

VIA FEDERAL EXPRESS DELIVERY

H. Lynn Moore, Jr. **Executive Vice President and General Counsel** Tyler Technologies, Inc. 5101 Tennyson Parkway Plano, TX 75024

> Re: Copyright Infringement of VBConversions LLC's Software

Dear Mr. Moore:

We represent VB Conversions LLC ("VBC") with respect to its intellectual property rights. We are contacting you with regards to acts of Copyright Infringement and violations of the Digital Millennium Copyright Act ("DMCA") committed by Tyler Technologies, Inc. ("Tyler") against VBC.

The Copyrighted Program

VBC owns the copyrights in the computer program VB. Net to C# Converter ("the Copyrighted Software"), created by VBC's principal. The Copyrighted Software is a tool used by software developers to quickly and easily convert the source code of legacy programs written in the Visual Basic programming language into source code in the more modern C# programming language. 1 The copyright in the relevant version of the Copyrighted Software has been duly registered with the U.S. Copyright Office, which assigned it the registration number of TX 6-425-720. A copy of the registration is attached

¹ C# is pronounced, colloquially, as "C-Sharp."

hereto as **Exhibit A**. A copy of the registration of the assignment transferring all rights in the Copyrighted Software to our client is attached hereto as **Exhibit B**.

The Copyrighted Software is distributed on the Internet under a shareware/trialware model in which a capability-limited version is available for download under a limited license for free. As initially downloaded, the Copyrighted Software may be used for up to fifteen (15) days. When this time limit is reached, the Copyrighted Software is disabled and ceases to function. Further, during that period, the Copyrighted Software will only function to convert Visual Basic projects consisting of up to two-thousand (2,000) lines of code. It will not process larger projects. A user who determines that the Copyrighted Software meets his or her needs and wishes to remove the capability limitations must register (online) with VBC and pay a license fee, after which the user is provided a "key" used to unlock the full function of the Copyrighted Software.

An End User License Agreement ("EULA") is displayed and must be agreed to any time a copy of the Copyrighted Software (whether in capability-limited or fully-unlocked mode) is first run on a given computer. The EULA sets forth the license terms for the software including the requirement that the license fee be paid in order to utilize the unlocked features.

Despite VBC's best efforts, illicit and fraudulent keys for the Copyrighted Software have appeared on various Internet sites popular with computer hackers. Such keys can be used to circumvent the technological measures in place to control access to the full version of the Copyrighted Software and register it without payment of the requisite license fee. Such hacking gets an unscrupulous user access to the full version of the Copyrighted Software for free, depriving VBC of its license fee. In addition to the illicit keys available online, "prehacked" copies of the Copyrighted Software—which have already had an illicit key applied—are also available for download by unscrupulous users from such hacker sites.

It is not possible for VBC to foreclose the use of such illicit keys and pre-hacked versions without significantly impairing the functionality and value of the Copyrighted Software for its legitimate licensees. In self-defense, therefore, VBC has adopted a tracking system which identifies and reports to VBC's server computers information about each use of any copy of the Copyrighted Software. This information collected is sufficient to identify infringing uses of the Copyrighted Software and, often, the identity of the infringer. The EULA which the user affirms upon running any version of the Copyrighted Software for the first time on a given computer informs the user informed that this information will be gathered in conjunction with use of the Copyrighted Software.

Analysis of the collected data has identified evidence that Tyler engaged in significant illicit and infringing use of a copy of the Copyrighted Software unlocked illegally using a fraudulent key code apparently obtained from a hacking web site.

Tyler's Hacking and Use of the Copyrighted Software

On October 17, 2011 at approximately 9:30a.m. CST, a user identified as "Syed.Fahad" using a computer identified as "CHI-SFAHAD" in the domain "CHI-SFAHAD" installed and launched the capability-limited copy of the Copyrighted Software. The computer had an external IP address of 70.91.247.49 and an internal address of 192.168.11.9.

At that time the Copyrighted Software first ran, the user was presented with and accepted the EULA. The Copyrighted Software reported the acceptance of the EULA to VBC's server.

The user then proceeded to register the Copyrighted Software under the name "Syed Muhammad Fahad" and email address "uknowsana@gmail.com". When asked to enter the key he had purchased from VBC, he instead entered "P0S65-80U92-DJ239-2500H-5Q828". While this is a valid key which will serve to unlock the Copyrighted Software, it belongs to a user in Quebec, Canada who purchased it in 2007. This code has apparently been stolen or reverse engineered and published on a crack site, as it has been encountered in numerous infringements.

It is evident that, with the purpose of avoiding paying the licensing fee for the Copyrighted Software, the user searched the Internet and illicitly acquired this code which he then entered into the registration system. The EULA, which the user had just affirmed, specifically bars the use of illicit keys. The use of such a key amounts to a circumvention of technological measures in place to control access to the full version and, therefore, is a direct violation of the DMCA.

For reasons that will be set forth below, VBC believes that this same user had already confirmed the value of the Copyrighted Software to his purpose prior to this date. In November 2006 a user named "syed abu fahad" working for "mazikpakistan" made extensive use of the trialware version of versions 2.04 and 2.06 of the Copyrighted Software to evaluate its usefulness. In January 2010, the same user unsuccessfully attempted to unlock version 2.26 of the Copyrighted Software first by entering a string of 25 "1"s, then by entering 25 "a"s.

Having illegally unlocked the Copyrighted Software, two days later, on October 19, 2011 at approximately 11:45 a.m., the user tested his exploit by using the Copyrighted Software to convert a 656,215 line Visual Basic file named "MZKObj.vbproj" to 840,107 lines of C# code. This one conversion processed over three-hundred times as many lines of code as allowed with the trialware version.

Beginning at approximately 3:10 p.m. that afternoon, and continuing for over an hour, the user used the illegally cracked program to convert at least 69 Visual Basic modules containing at least 982,329 lines of Visual Basic code to 1,220,007 lines of C# code.

Beginning again at approximately 6:30 p.m. that evening, and continuing for another hour, the user employed the illegally cracked copy of the Copyrighted Software to convert at least 62 modules containing at least 955,280 lines of Visual basic code to 1,186,029 lines of C# code.²

A complete list of the modules converted is provided in Exhibit "C".3

Evidence that the Infringement was Committed by Tyler's Employee on its Behalf

As noted above, each time the Copyrighted Software is run or performs a significant task, it collects a variety of information about the computer, user and usage and transmits this to VBC servers. Based on the information collected from this user's usage, it is clear that his infringement occurred in the course of his work for Tyler, which was the ultimate beneficiary of his infringement.

While the user provided the email address uknowsana@gmail.com when he cracked the Copyrighted Software, the Copyrighted Software also requests email addresses from Windows when the Copyrighted Software is used. In this case, Windows reported back that the user had the following email addresses: fahadsomnia7@live.com, fatima_shamim246@hotmail.com, smfahad047@hotmail.com, and, most importantly, Syed.Fahad6@tylertech.com.

Further, each time a user converts a file of Visual Basic source code, the Copyrighted Software collects certain information about and from the original file. In this case, several of the files converted included copyright notices identifying Tyler as the owner of the source code, or otherwise referencing Tyler or TSIS (which is Tyler's acronym for Tyler Student Information System). Many other files similarly implicate Mazik, a company that develops student information systems and was acquired at least in part by Tyler in 2006.

² Throughout the afternoon and evening sessions, the computer had an external IP address of 67.176.156.90 and an internal IP address of 10.197.55.24. Other than that, the user and computer information recorded at VBC's servers was identical to that used at the time of registration and initial testing.

³ It is common for a programmer working with the Copyrighted Software to translate certain project files multiple times in order to work through parts of the source code that may need minor modifications in order to translate properly.

⁴ The 2006 and 2010 uses, referred to above, of the then-currrent trialware versions of the Copyrighted Software, and attempt to crack same, emanated from Mazik's facilities in Pakistan, thus further linking that user ("syed abu fahad") with this one ("Syed.Fahad").

VBC's Damages and Demand

The evidence is unequivocal that Tyler, by and through its employee(s), has willfully infringed VBC's rights in the Copyrighted Software. The cracking and illicit uses of the of the Copyrighted Software all occurred on a machine at IP addresses believed to have been owned by, assigned to, or otherwise associated with Tyler. The user of the Copyrighted Software was identified by a Tyler email address. Many of the source code files converted carried Tyler (or Mazik) copyright notices or related indicia of ownership.

That the user obtained and introduced an illicit key code after first affirming the EULA setting forth legitimate use under the license (and after his earlier evaluation of the Copyrighted Software and earlier attempts to crack it) is *per se* evidence of Tyler's willful intent to circumvent the technological measures protecting the Copyrighted Software and to make infringing copies and use of the Copyrighted Software.

Under the Copyright Act, VBC is entitled to its damages which includes its losses plus the profits derived by Tyler related to the infringing use of the Copyrighted Software. See 17 U.S.C. § 504. At this point, we have insufficient information to determine the profits accrued by Tyler related to the infringement. Thus, if this matter proceeds to litigation, VBC will conduct extensive discovery sufficient to ascertain what profits accrued to Tyler as a result of Tyler's infringing usage and other infringing acts of Tyler.

However, the activity outlined above unquestionably amounts to willful copyright infringement. Indeed, searching out illegal means of accessing the Copyrighted Software once learning of the value of the Copyrighted Software—all for the venal purpose of avoiding the license fee—is the very essence of a knowing and willful infringement. As such, our client is entitled to *at least* a statutory damage award of \$150,000.00. See 17 U.S.C. § 504(c)(2). You should also be advised that pursuant to 17 U.S.C. § 505 our client would be entitled to its attorneys' fees should the matter be litigated. Under the DMCA, VBC would also be entitled to separate statutory damages in an amount of up to \$2,500.00 per use of the pre-hacked copy of the Copyrighted Software to circumvent the technological means put in place to protect the Copyrighted Software.

While our client is unquestionably entitled to an amount at least exceeding \$150,000.00, it is nonetheless willing to resolve this matter for \$135,000.00. In addition, we will require verification from Tyler that the infringing copies of the Copyrighted Software have been purged and that no further use of any kind will be made of the infringing copies and codes.

Please be advised that, should Tyler force VBC to proceed with litigation, the \$135,000 demand will be withdrawn and VBC will not settle in the future for less than that amount. On a going-forward basis, VBC will insist on recovering all damages, including the greater of actual damages (including profits derived from Tyler's infringing use), and statutory damages as well as all its attorneys' fees incurred in pursuing the case.

We appreciate that you will need time to verify the information we have provided here with Tyler's IT staff and otherwise collect relevant information. Therefore, we would request that you provide us with a response within ten days from the date of this letter.⁵

Nothing contained in this letter is intended to be or should be deemed to be a waiver, abridgment, alteration, modification or reduction of any rights, claims or remedies that VBC may have in regard to this matter and all such rights, claims and remedies, whether at law or equity, are hereby expressly reserved.

ery truly yours,

Daniel C. DeCarlo of, and

Joshua S. Hodas, Ph.D. for

LEWIS BRISBOIS BISGAARD & SMITH LLP

Enclosure

We further remind you of Tyler's obligation to put in place a Litigation Hold on all data, writings or documents of any kind or nature that may, in any way, be related to the matters set forth elsewhere in this letter.

⁵ We believe the hard drives used on the computers mentioned above contain evidence of infringement. We ask that, in accordance with the preservation obligations of the Federal Rules of Evidence and Civil Procedure, all hard drives and other storage media used on or in connection with the above identified computers for the relevant period be set aside for examination and copying if the parties are unable to resolve their differences without resorting to litigation. The hard drives should be identified, removed, set aside and preserved in good order away from human contact and climactic changes which may affect the stored information.

EXHIBIT A

Case 4:14-cv-00150-RAS Document 9-2 Filed 06/06/14 APPage 9 of 18 Page 187/05 Certificate of Registratio...



This Certificate issued under the seal of the Copyright Office in accordance with title 17, United States Code, attests that registration has been made for the work identified below. The information on this certificate has been made a part of the Copyright Office records.

Marybeth Peters

Register of Copyrights, United States of America

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EXHIBIT B

Case 4:14-cv-00150-RAS Document 9-2 Filed 06/06/14 Page 12 of 18 PageID #: 170 Certificate of Registration



This Certificate issued under the seal of the Copyright Office in accordance with title 17, *United States Code*, attests that registration has been made for the work identified below. The information on this certificate has been made a part of the Copyright Office records.

Registration Number TX 7-317-237

Effective date of registration:

March 14, 2011

Acting Register of Copyrights, United States of America

Title -Title of Work: Assignment of Rights Completion/Publication -Year of Completion: 2010 Nation of 1st Publication: United States Date of 1st Publication: September 1, 2010 Author -Author: david a crook Author Created: text, computer program Citizen of: United States Domiciled in: United States Copyright claimant -Copyright Claimant: VBConversions LLC 1428 2nd Street, suite 100, santa monica, CA, 90401, United States Transfer Statement: By written agreement Limitation of copyright claim -Material excluded from this claim: computer program Previous registration and year: tx0006285849 2004 tx0006425720 2006 New material included in claim: text Rights and Permissions Organization Name: donald m gindy, plc Address: 1880 century park east suite 615 los angeles, CA 90067 United States Certification

Registration #: TX0007317237
Service Request #: 1-483119381

donald m. gindy, plc 1880 century park east suite 615 los angeles, CA 90067 United States

EXHIBIT C

MODULES CONVERTED USING ILLEGALLY UNLOCKED COPY OF THE COPYRIGHTED SOFTWARE

October 19, 2011, 11:45 a.m.

Project NameVB LinesC# LinesMZKObj.vbproj656,215840,107

October 19, 2011, 3:10 p.m.

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Project Name	VB Lines	C# Lines
MzkMailMergeLib.vbproj	346	356
SSRSCrypto.vbproj	245	357
SSRSCrypto.vbproj	382	439
MzkMailMergeLib.vbproj	346	356
MzkMailMergeLib.vbproj	346	356
AcademicHistory.vbproj	23,649	29,937
MzkMailMergeLib.vbproj	346	356
SSRSCrypto.vbproj	245	357
SSRSCrypto.vbproj	382	439
AcademicHistory.vbproj	23,649	30,048
Address Validation. vbproj	4,987	6,207
AuditTrail.vbproj	558	726
CacheInterface.vbproj	160	194
CommentsSetup.vbproj	1,696	2,150
AcademicYearRollover.vbproj	28,489	34,401
Counselor Admin. vbproj	4,246	5,370
DataDef.vbproj	33,724	41,883
Counselor.vbproj	30,506	37,444
Discipline.vbproj	21,143	26,571
DistrictAdmin.vbproj	3,065	3,871
District.vbproj	7,866	9,577
DocumentManager.vbproj	2,873	3,663
FileGenerator.vbproj	1,010	1,200
Goals.vbproj	69,144	84,877
Gradebook.vbproj	54,982	69,081
FeeBilling.vbproj	32,408	38,291
GradingSetup.vbproj	3,458	4,480

GradeReporting.vbproj	22,395	27,291
GraduationPlan.vbproj	8,607	10,850
HR.vbproj	20,617	25,662
HealthAdmin.vbproj	40,756	50,181
Lockers.vbproj	6,334	7,759
MazikDBLogger.vbproj	218	265
MazikUSA.Framework.ApplicationCaching.vbproj	203	257
MazikUSA.Framework.Cryptography.vbproj	262	339
MazikUSA.Framework.DataAccessLayer.vbproj	3,541	4,110
MazikUSA.Framework.ExceptionManagement.vbproj	577	695
Membership.vbproj	3,038	3,741
MobileWebSite.vbproj	5,991	8,420
MyLinks.vbproj	622	742
MyLinksAdmin.vbproj	1,222	1,506
MyReferrals.vbproj	5,377	6,552
LessonPlan.vbproj	17,095	20,949
MZKGrids.vbproj	1,793	2,300
MyStudents.vbproj	12,425	15,414
Parent.vbproj	37,391	47,454
PGPAdmin.vbproj	8,407	10,405
PrinterFriendly.vbproj	41	92
RDLUploader.vbproj	9,557	13,005
Registration.vbproj	50,171	62,335
Report Parameters. vbproj	21,029	26,473
SchoolAdmin.vbproj	3,185	3,940
SchoolCalendar.vbproj	11,349	14,062
SchoolCourseCatalog.vbproj	16,444	19,963
SchoolPolicies.vbproj	7,710	9,507
Security.vbproj	82,239	100,981
ServiceManager.vbproj	1,735	2,177
SpedBoundary.vbproj	6,853	9,022
SPEDUI.vbproj	47,772	61,686
StaffAttendance.vbproj	6,927	8,744
StateCourseCatalog.vbproj	14,672	17,970
StateReports.vbproj	25,054	31,793
Strands.vbproj	13,858	16,724
StudentAttendance.vbproj	59,642	73,529
Student Class Rank Management. vbproj	5,636	7,213

	Student Health Details. vbproj	35,997	43,730
	StudentManagement.vbproj	8,195	10,106
	Subjects.vbproj	5,581	7,103
	SubstituteTeachers.vbproj	1,560	1,973
	Substitute readilers. Vopio,	1,500	2,57.0
October 19, 2	011, 6:30 p.m.		
	MzkMailMergeLib.vbproj	346	356
	SSRSCrypto.vbproj	245	357
	SSRSCrypto.vbproj	382	439
	AcademicHistory.vbproj	23,649	30,048
	Address Validation. vbproj	4,987	6,207
	AuditTrail.vbproj	558	726
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	Goals.vbproj	69,144	84,877
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